

## Appointments

Pulaski Free Clinic is a primary care facility. However, we may not have a provider available for appointments on a Monday through Friday basis. Please call as soon as you feel you may need to be seen so that we can accommodate you as quickly as possible. Should you need to cancel an appointment we would like to have 24-hour notice. However, if that is not possible then please call as soon as you can to reschedule.

Our Clinic works closely with other medical professionals in the area. There may be times that we need to refer you to a specialist or to a facility for specialized testing. If that would be the case, we would expect you to extend to them the same courtesy in keeping your appointments or giving them notice to cancel or reschedule. ***If you repeatedly do not show up for your appointments, either here or at another providers office you could be discharged from the practice and will have to find another medical provider.***

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Financial Responsibility

Pulaski Free Clinic ***does not pay for patient incurred costs*** at any off-site hospital, emergency room, pharmacy, or other healthcare providers.

Please allow our staff to find appropriate referrals that will see you at no charge or a lesser charge than if you present directly for care. It is in your best interest to apply now for Carilion Charity Care. This is the hospital we refer our patients to utilize as they do offer financial assistance to those that qualify.

We will be happy to supply you with the application upon request.

Signature \_\_\_\_\_ Date \_\_\_\_\_